

**2023 Blue Cross and Blue Shield Service Benefit Plan - Standard and Basic Option**  
**Introduction/Plain Language/Advisory**  
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You will not be billed for inpatient services when care is related to treatment of specific hospital-acquired conditions if you use Preferred or Member hospitals. This policy helps to protect you from having to pay for the cost of treating these conditions, and it encourages hospitals to improve the quality of care they provide.

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